

TERMS & CONDITION FOR KNMA MUSIC FESTIVAL

Please read the following terms and conditions very carefully before buying the ticket for KNMA Music Festival conducted by Kiran Nadar Museum of Art ('KNMA'/Us/ We'). By participating in the festival, you agree to be bound by these terms & conditions and represent that you satisfy all of the eligibility requirements set out herein below.

1. Introduction

- i. The music festival is organized by Kiran Nadar Museum of Art, having its address at 806, Siddhartha 96, Nehru Place, New Delhi-110019;
- ii. Promotions on social media are in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter, Instagram or any other social network. The participant(s) are providing their information to KNMA, its associates, affiliates, and not to any other party. The information provided will be used in conjunction with KNMA Policies;

2. Ticketing & Registration

- i. Each ticket admits one person to the specific date and program printed on the ticket. Tickets are **non-refundable, non-transferable, and non-exchangeable**, except in the case of event cancellation by KNMA.
- ii. Entry will not be permitted without a valid ticket (digital or printed). Lost, stolen, or duplicated tickets will not be reissued.
- iii. Tickets purchased through unauthorized sellers or resellers will not be honored.
- iv. Concessions/discounted tickets, if offered, must be used only by the eligible category of persons (e.g., students, seniors) with valid ID proof.

3. Entry & Security

- i. Gates will open **30 minutes prior to the performance start time**.
- ii. Attendees are required to cooperate with security and bag checks. Prohibited items include weapons, sharp objects, alcohol, narcotics, illegal substances, outside food & beverages, glass bottles, and any item deemed unsafe by the organizers.
- iii. KNMA reserves the right to refuse entry or remove attendees found in possession of prohibited items, engaging in disruptive behavior, or violating these Terms & Conditions. No refunds will be provided in such cases.
- iv. Entry revalidation (re-entry) is subject to venue rules and may not be permitted once attendees exit.

4. Audience Conduct

- i. Respectful behavior towards performers, staff, and fellow attendees is mandatory.
- ii. Harassment, unruly conduct, or disturbance will result in removal without refund.
- iii. Professional cameras, drones, and recording devices are not allowed without prior approval.
- iv. Photography or recording on mobile phones may be restricted depending on the performance.
- v. Attendees are expected to maintain cleanliness and dispose of waste responsibly at designated areas.

5. Program & Scheduling

- i. KNMA will make reasonable efforts to inform attendees of any rescheduling or cancellation.
- ii. In case of cancellation of a specific act/artist, refunds will not be issued if the festival continues with other scheduled performances.
- iii. In the event of full festival cancellation, refunds or credits will be processed as per KNMA's refund policy.

6. Safety, Health & Liability

- i. Attendance at the Music Festival is at the attendee's own risk. KNMA is not responsible for personal injury, illness, or loss/damage of personal belongings.
- ii. Children below **12 years of age** must be accompanied by an adult.
- iii. KNMA is not liable for disruptions or cancellations caused by **force majeure** events (natural disasters, extreme weather, government orders, strikes, technical failures, etc.).
- iv. First aid and emergency medical assistance will be available on-site.

7. Intellectual Property

- i. All performances, music, and artworks are protected by copyright and intellectual property rights.
- ii. Unauthorized recording, streaming, broadcasting, or distribution of performances is strictly prohibited.
- iii. By entering the festival, attendees consent to being photographed, filmed, or recorded for documentation, archival, and promotional purposes by KNMA and its partners.

8. Venue & Facilities

- i. Seating/standing arrangements are subject to ticket category and venue capacity. Entry is on a first-come, first-served basis unless otherwise specified.
- ii. Outside food, beverages, and alcohol are not permitted. Food and drinks may be available for purchase at designated counters.
- iii. Smoking is only permitted in designated areas, if any, as per venue rules.
- iv. Attendees are expected to follow all instructions by venue staff for their safety and smooth conduct of the festival.

9. Miscellaneous

- i. KNMA reserves the right to amend these Terms & Conditions at any time without prior notice.
- ii. Purchase of a ticket and entry into the Music Festival constitutes acceptance of these Terms & Conditions.
- iii. All disputes will be subject to the exclusive jurisdiction of courts in Delhi NCR.

- iv. To the extent permitted by law, KNMA and its agents and representatives hereby expressly exclude any liability whether in contract, tort, criminal law, breach of statutory duty or otherwise for any direct, indirect or consequential loss, damage, injury or disappointment (including without limitation any pure economic loss) suffered or incurred by any participant or any third party whether foreseeable or not in connection with the Contest
- v. KNMA in no manner whatsoever responsible and/or shall not be held liable in any manner whatsoever, for any physical injury, death, mental and/or emotional trauma caused to the participant(s) in any manner whatsoever, in relation to the festival and/or any matters arising out of the terms and conditions.